

## **FOR IMMEDIATE RELEASE**

### **Martha's Vineyard Savings Bank is Recognized for Outstanding Customer Service**

October 26, 2017, Edgartown, MA - - Martha's Vineyard Savings Bank recently received the 2017 Martha's Business Award for Outstanding Customer Service from the Martha's Vineyard Chamber of Commerce. The presentation was made by Nancy Gardella, Executive Director of the Martha's Vineyard Chamber of Commerce, at the Chamber's Annual Business Awards ceremony held on Wednesday, October 18 at The Harborview Hotel. The ceremony was part of a Business After Hours event.

The Outstanding Customer Service award was the result of voting by Island businesses and Chamber members. "We pride ourselves on our commitment to exceptional customer service, so we are very appreciative and excited to have received this award. This award recognizes great customer service provided by all kinds of businesses, not just banks, so it is especially flattering" said James Anthony, President of Martha's Vineyard Savings Bank. "At a time when there are so many changes at other banks on the Vineyard, it is particularly gratifying to have our business peers say we are offering the best customer service."

The Martha's Awards were created by the Chamber in 2009 to encourage Island businesses to recognize others that exhibit unique and outstanding qualities. "These awards are very meaningful to us," stated Nancy Gardella, "but this award for Outstanding Community Service has a special place in my heart because executing great customer service makes *every business* look good."

#### **About Martha's Vineyard Savings Bank**

Martha's Vineyard Savings Bank is a full-service bank headquartered in Edgartown, Massachusetts. Services offered include residential and commercial lending, trust and investment services and bank deposits. The bank operates nine branches and 11 ATM's on Martha's Vineyard and in Falmouth. The mutual bank was chartered in 1955 and reported one billion in total assets under management as of December 31, 2016. All the Bank's deposits are insured through the Federal Deposit Insurance Corporation (FDIC) and the Depositor's Insurance Fund (DIF). Wealth management and trust services are provided by Martha's Vineyard Financial Group.

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Photo Caption: Martha's Vineyard Savings Bank President James Anthony and Frank Fenner, Chairman of the Board beam with pride over receiving the 2017 Martha's Award for Outstanding Customer Service