



To use Martha's Vineyard Bank Mobile Banking, your mobile device must be running one of the following operating systems:

Mobile Platform	Required OS	Release Date
iPhone	iOS 10 or above	September 2016
Android Devices	Android 5.0 or above	November 2014

Working with more recent operating systems ensures that your mobile banking connection is secure, encrypted and safe from malicious attacks.

To determine what version of the operating system you are using:

- iPhone: Settings> General> Software Update
- Android: Settings> Systems> Advanced> System Update (If you don't see 'Advanced', tap About Phone)

If your device is not running the minimum version outlined above, in order to continue using Mobile Banking, you will need to upgrade the operating system.

To upgrade your operating system:

There is no cost to upgrade your mobile operating system. The process is straightforward and it can be performed right from your device by following the instructions on the menu pages referenced above. More detailed upgrade information is available on the following sites:

- iPhone: <https://support.apple.com/en-us/HT204204>
- Android devices: <https://support.google.com/android/answer/7680439>