

# Mobiliti with Card Controls

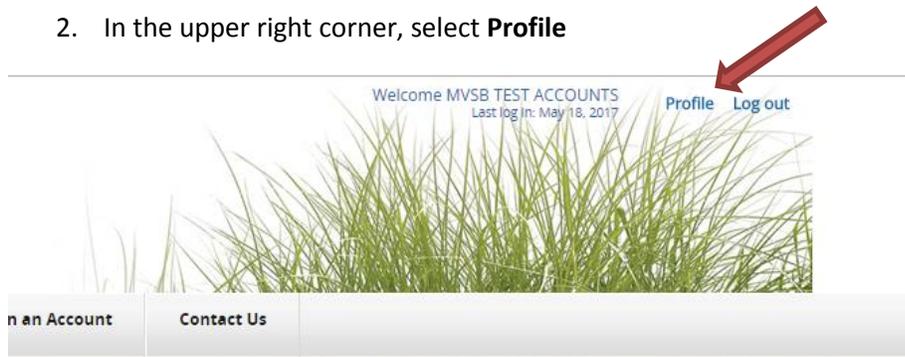
## Setting up Text Message (SMS) Alerts

Once you have set transaction controls from within your Mobile Banking app, you can choose to receive a text message alert anytime your card is declined due to one of those controls. To get started, Alerts must be initially set up through your Online Banking account.

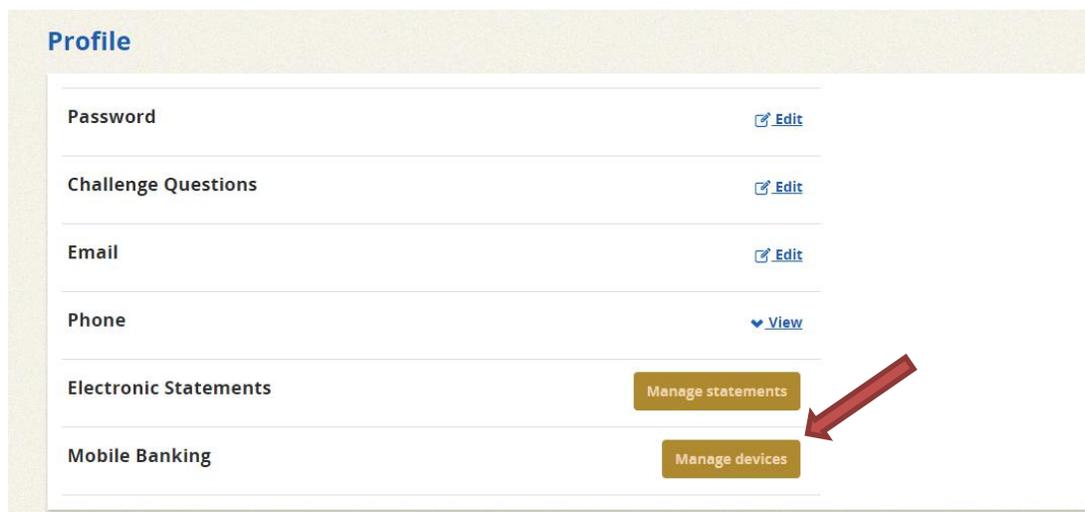
### Follow these steps to be on your way to receiving your card control alerts!

1. Visit [www.mvbank.com](http://www.mvbank.com) and log into online banking.

2. In the upper right corner, select **Profile**



3. Scroll down to Mobile Banking section and select **Manage Devices**



4. Check if your phone number is already registered.

- If you see your actual phone number on this list, click the pull-down menu, choose “Change My Mobile Banking Services,” then click **Go** and proceed to Step 6.

#### Main Menu

Click the tabs below to manage your Mobile Banking options.

Device Details	Carrier	Status	Receive Alerts	I want to:
iPhone (iPhone)	Unknown	Activated	<input type="checkbox"/>	Change my phone number <b>Go</b>
iPhone (iPhone)	Unknown	Activated	<input type="checkbox"/>	Change my phone number Change my Mobile Banking services <b>Go</b> Stop using this device for Mobile Banking

[Add New Device](#)

- If you only see a device name, not the phone number, select **Add New Device** and proceed to Step 5.

#### Main Menu

Click the tabs below to manage your Mobile Banking options.

Device Details	Carrier	Status	I want to:
iPhone (iPh...)	Unknown	Activated	Stop using this device for Mobile Banking <b>Go</b>

[Add New Device](#)

5. Under Other Services, enter your mobile phone number, and then click **Continue**.

#### Downloadable Apps

Get a customized application for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking, enhanced by your device's unique features.

**For your phone** [View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.



OR Send me the download link via text message to this number:

 [Send](#)

**For your tablet** [View screenshot](#)

On your device, open Google Play or the App Store and search for us, or click either of the download images below.



#### Other Services

Please enter your mobile phone number to register for other services.

Mobile phone number:  For example, 5551234567

- Text Banking
- Mobile Browser
- Alert Banking

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 48179. To cancel, text "STOP" to 48179 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 508-696-9201 x1800.

[Back](#)

[Continue](#)

6. On the following screen, check **BOTH** the box titled “Text Messaging” and the box titled “Card Controls Alerting.” Then click **Continue**.

### Select Services

Please choose a service:  
[Not sure? Click here to compare the services](#)

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#### Other Services

Please select the services required and click continue to register.

Mobile Browser (I'd like to receive a link to Browser Banking.)

 **Why Use Mobile Browser Banking?** [View screenshot](#)

Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device's screen.

Text Messaging (I'd like to use text banking services.)

 **Why Use Text Banking?** [View screenshot](#)

Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

Alerts (I'd like to receive text alerts.)

 **Why Use Alert Banking?** [View screenshot](#)

Include text message alerts with your mobile banking service(s) to monitor your mobile banking accounts. Choose how and when you want to be notified of changes to account balances and personal information. (Select at least one other mobile banking service.)

Card Controls Alerts (I'd like to receive text alerts.)

 **Why Use Card Controls Alerting?** [View screenshot](#)

Make your debit cards more secure and receive text message alerts when transactions are attempted on limits you have previously set. These limits include blocked cards, transaction amounts, locations and merchant types. (Select at least one other mobile banking service.)

7. If your phone number was already present and you chose the “Change my Mobile Banking Services option,” ***the process is complete and you are now enrolled.***

If you entered your phone number in Step 5 above, after clicking Continue, a text message containing an Activation Code will be sent to your mobile device. Enter the code and click **Activate**.

*Note: Some carriers may block short-code messages. If you do not receive the text message containing your activation code, contact your carrier to confirm they will allow messages from Short Code 481-79.*

**Enter Activation Code**

Enter the activation code we sent to your phone.

Activation Code

Activate

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- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 48179. To cancel, text "STOP" to 48179 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 508-696-9201 x1800.

8. You are now enrolled. If you return to the Mobile Banking Main Menu, your phone number will now display on the list in addition to your device name. You will also receive a confirmation text message.

**Activation Successful** Print This Page for My Records

**Important Information**

**Text Message Banking**

- Expect to receive a text message with your mobile banking short code and texting commands
- Text 'BAL' for your balances
- Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

**Card Controls Alerting**

- Now that you've registered for Card Controls Alerts, you will receive text message alerts when transactions are attempted on limits that you have set for your debit cards through the mobile banking app.

[Go to Mobile Banking Main Menu](#)